

**CASE STUDY**

# ENERGY & UTILITIES: - HOW MINCO GAS ACHIEVED OPERATIONAL PROGRESS USING FIELD A'S DIGITAL FORMS

**Client : Minco****Country : Canada****Industry : Energy & Utilities**

## Overview

Minco Gas is a leading gas utility provider in Canada, dedicated to delivering reliable energy solutions to its customers. As they strive to maintain and inspect critical assets such as valves, pipelines, and tap stations, they recognize the need for streamlining their processes and moving away from paper-based systems to enhance efficiency and optimize asset management.

### **Problems:**

- 1** **Inefficient asset management** process due to heavy **reliance on paperwork** for inspection, validation, and maintenance tasks.
- 2** Cumbersome and **time-consuming data capture** through paper forms.
- 3** Complexity caused by **multiple user profiles** and **challenges in tracking field assets**.



### **Business Challenges:**

Paperwork Dependency

Complex User Profiles

Complicated Asset Tracking

Data Utilization Hurdles

Operational Inefficiencies



## Solutions:

Fielda empowered Minco's field teams to easily track and capture data for various assets, ensuring seamless offline functionality and efficient resource allocation by centralized teams.

### Key Features and Benefits:

- ✓ **Asset Tracking:** Easy identification and tracking of assets, including valves, pipelines, tap stations, etc
- ✓ **Digital Forms:** Relevant forms for different asset types, with the flexibility to create custom forms on-the-go
- ✓ **Offline Data Capture:** Ability to capture data without internet connectivity and synchronize it later
- ✓ **Enhanced Resource Allocation:** Centralized management of teams can allocate resources effectively based on real-time and synchronized data



## Business Outcomes:

The implementation of Fielda significantly improved Minco Gas' asset management processes and operational efficiency.



**Streamlined data capture** through **digital forms** reduced paperwork and **enhanced data accuracy**.



Enhanced field team productivity with **offline data capture**, ensuring seamless work even without internet connectivity.



**Optimal resource allocation** based on **real-time data** leads to improved **asset tracking**, maintenance planning, and overall operational efficiency.

Contact us for more information  
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