



Case Study

Rockyview manages Field Assets through Fielda

Client : Rockyview
Country : Canada
Industry : Energy & Utilities

Leveraging Fielda GIS, the Fieldworkers could easily reach the locations, identify, and understand the issues assigned to them. Since the maintenance teams were aware of the issues before reaching the locations, they could plan for their spares thereby improving operational efficiency. Upon job completion, the Field teams update the job status with the picture as the proof of work completed.

Every record created on Fielda is captured along with the location, time, and date stamp making it tamper-proof for regulatory and compliance perspectives. Also, Rockyview management gets a comprehensive view of the asset status from the Fielda dashboard.

Results

60% reduction in time taken to handle service requests

Improved operational efficiency by over **30%**



Real-time asset tracking

All records are maintained digitally without any paperwork



Business Problem

Rockyview Gas, a gas utility provider in Canada, had challenges in managing assets on the field. They needed to inspect, validate and maintain their assets like valves, pipelines, and tap stations, and they depended heavily on paperwork for these, making it an inefficient process.

Solution

Rockyview Gas implemented Fielda – a mobile-based Field Activity Management solution. Whenever the data gets updated the real-time status about the asset is available to the central console/dispatch team. Based on the issue to be rectified, the supervisor or dispatch team reallocated the work using Fielda.

