



Cloud based Field Service Management solution that increased asset management efficiency

CLIENT

Kenergy Corp

INDUSTRY

Energy & Utilities

COUNTRY USA**THE BUSINESS PROBLEM**

Kenergy, an electric distribution cooperative in Kentucky, was facing major challenges in managing assets and aftermath accidents on field. They needed to ensure there were no missing inspection forms or damaged forms, validate and maintain their assets and it all depended heavily on paperwork making it an inefficient process. They wanted a Simple, Fast, Mobile application that requires minimal training to scale and ensure they also meet KY PSC inspection requirements



SOLUTION

In order to eliminate paperwork and manage their assets more efficiently, Kenergy chose to implement a cloud based mobile first application with extensive customization capabilities. Fielda, enabled the Inspectors and Supervisors to efficiently identify and track their assets and corresponding issues, while their Technicians were able to directly access the locations that needed attention on the field.

Depending on the kind of asset, custom forms were configured to enable collection of detailed, unique information and generate insightful reports. The solution was equipped them with offline asset maps, Line inspections and Battery exchanges. Enabled better teamwork between Inspectors, Supervisors and field Technicians to seamlessly run their operations. The Technicians used their iPhones and iPads to easily identify and update the status of issues real time leveraging geospatial maps, custom forms and GIS to help reach the service locations.

As the inspector creates a record, the application notified the relevant users real-time, improving operational efficiency. This also enabled supervisors to track their assets, technicians and assign work instantly. This also scaled their storm damage assessment readiness and improved quality of service.

THE RESULTS

REDUCED ANNUAL COSTS
BY OVER

\$250K

IMPROVED OVERALL PRODUCTIVITY
BY OVER

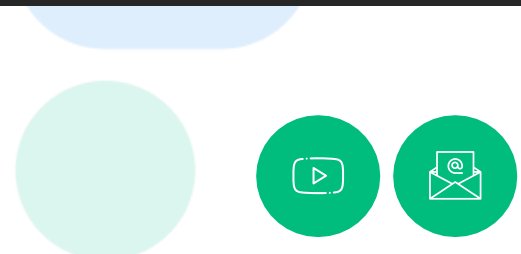
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12X RETURN ON
INVESTMENT



A field service software that combines intuitive activity management with customizable workflows to enhance your productivity and save both time and effort.

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